# ESG Grantees: Expectations 2012

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## What's New/Coming This Year

- Beneficiary reports, soon to be APRs (we think?)
- New data standards and final HMIS Rule released
- Expanded reimbursement data quality checks
- Coordinated Assessment CoC requirement:
  - Standardized intake forms
  - Coordinated referral systems

### HMIS TA and Monitoring

- TA focus through end of 2012
  - Webinars, onsite agency-specific and communitywide training sessions hosted by agencies,
  - DCA ESG Grantees Only webpage, Pathways webpage, tutorials/demos
- End of 2012 evaluation to establish performance baseline
- Reimbursement request monitoring
- Quarterly monitoring reports

#### Required PATHWAYS COMPASS Set Up

- ESG Program(s)
- Program Discharge Follow Ups & Outcomes
- Preferred Services

Please read your contract for ALL HMIS requirement details!!!

MAIN			
Search	Agency Information	<b>Maintena</b>	nce
My Agency			
My Groups			Update Agency Information
I & R		Name	
Reports	For Agency Set-up		DCA Compliance
Help		Legal Name	
Tutorial		Agency Key	8988
Log Out		Display Code	DCA
		Short Name	DCA
MY AGENCY		Address One	60 Executive Park
Info Fields	Address Two		
Funds	To Add/Edit/View	City	Atlanta
Keywords	Agency Programs	State	Georgia ▼
Profile			
Programs	Zip		30310
Reasons Referrals	Mailing Address One		60 Executive Park
Services			
Users	Mailing Address Two		
Homelessness	To Add/Edit/View	Mailing City	Atlanta
Sites Assessments	Agency Preferred Services	Mailing State	Georgia ▼
Assessments		Mailing Zip	30310

# HMIS Contract Requirements-Exhibit E

#### Exhibit E DCA MINIMUM PATHWAYS HMIS REQUIREMENTS

HMIS Program Name: BOS Transitional Housing	HMIS Program Key: 130
System Set Up	
- Set up a Unique Program in HMIS using program name	listed above
Complete Program Profile Information and Upd	ate When Changes Occur
□ < Establish at least one Agency Administrator in HMIS	
Establish program followups for 90 days and 180 days	
□ < Enter bed and unit inventory in HMIS	
HMIS Data Collection	
Enter Date of Contact for Outreach programs	
<ul> <li>Enter Date of Engagement for Outreach programs</li> </ul>	
Request HMIS Authorization for all Individuals and/or I	
<ul> <li>Enter Universal Data Elements for all Household Memb</li> </ul>	
<ul> <li>Enter all Program Level Data Elements for Head of Hou</li> </ul>	
Carroll Client and All Household Members into the Appr	ropriate Program
☐        Enter Service Transactions	
☐ < Enter Referrals Provided	
Discharge Client and All Household Members from Property	gram Within One Week of Leaving
Verify Universal and Program level data elements at disc	charge
☐ · Fill in Reason for Leaving	
□ < Enter destination at discharge	
Enter all income information for all household members	at entry and exit
Enter all benefits (non-cash) income information for all	household members at entry and exit
□   Enter special needs for all household members	
Housing Support Standards Data Collection	V 1 CV 1 11
<ul> <li>□ Complete Barriers to Housing Stability Assessment for F</li> <li>□ Set Housing Goals on Client Progress Screen for Head of</li> </ul>	
Regularly Update Progress on Housing Goals during Pro	
Update Status Indicators for Head of Household	ogram Enrollment
☐ « At Intake ☐ « At Discharge	
Annually during program enrollment	
Complete program follow-up 90 days after discharge	
Complete program follow-up 180 days after discharge	
Security Standards	
Every computer used to access the Pathways HMIS has:	
Installed Java Runtime Environment, has a Locking So	
Automatically Updates, and has an Individual or Netw	
Agency has a written privacy policy, including the uses:	
which is posted on a web site and provided to clients u	
Other conditions, alternate instructions, etc.:	
Suici conditions, atternate instructions, etc	
Agreement to Follow Minimum Requirements	
Signature	
Title	Date
	Date

### Things You Need to Know

- Program Enrollment & Exit Information for Entire Household
- Income and Benefits Information for the Entire Household at Program Entry & Exit
- Program Discharge Follow Ups (as applicable)
- Special Needs Information for the Entire Household at Program Entry & Exit
- Record Client Services & Referrals in system!

# Clean Up Tips!!!

Update Program						
Program Name	ALock Testing Program					
Program Type	Transitional housing					
Site Name	Training Site					
County	(None) ▼					
Program Entry Information  Click <u>HERE</u> to add or edit FINANCE information  Click <u>HERE</u> to add or edit SPECIAL NEEDS information						
Entry Date	09/01/2012					
Housing Status	Housed and at imminent risk of losing housing ▼ Required for Residential and HPRP programs					
ZIP Code (last permanent address)	Full Zip Code or Partial Zip Code Reported ▼ 33456					
Prior Night's Residence	Refused ▼					
Length Of Stay (in Prior Night's Residence)	Refused					
Disabling Condition	Refused ▼					
Chronically Homeless	No ▼ ?					
Program Exit Information						
Click <u>HERE</u> to add or edit FINANCE information Click <u>HERE</u> to add or edit SPECIAL NEEDS information						
Exit Date	09/10/2012 ** Exit Date can not be changed after follow up(s) have already taken place **	stc.				
Destination	Other •					
Reason for Leaving	Completed program ▼					
Housing Status	Housed and at imminent risk of losing housing  Required for Residential and HPRP programs					
	Save Cancel					

#### Clean Up Tips cont.

# By clicking "Programs" in the Client Visit menu and editing the program:

- Income and Benefits at Program Entry and Exit, as well as Special Needs can be added or corrected after program enrollment and/or discharge
- Program Level (Entry & Exit) Data Elements can be added or corrected after program enrollment and/or discharge
  - Make sure you Save any changes/corrections made

#### Resources for Grantees

- DCA ESG webpage for grantees only (+ FAQs)
  - <u>www.dca.ga.gov</u> , then search for Emergency Solutions Grant
- Webinars and virtual one-on-one meetings
- Agency hosted local trainings-request NOW!
- Tutorials

## Upcoming ESG HMIS Webinars!!!!

We plan to offer the following webinars soon, so continue looking for DCA ESG Grantee emails for dates and times:

- Program Discharge Follow Ups & Outcomes
- Data Cleaning by Program Type
- Commonly Used Reports
- And many more...

Please feel free to email us with webinar suggestions!

# Other Questions/Open Discussion

#### WHAT ELSE DO YOU NEED?

#### **April Lockett, PCNI**

- HMIS Technical Assistance for DCA grantees only
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#### Christy Hahn, DCA

- Program design and implementation
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# Thank you for your participation!!!